

Innovative Teamwork Requires a New Kind of Knowledge Base



Talla's intelligent knowledge base is the only one that combines AI, automation, and chatbots to equip your team with the right information when they need it. Eliminate repetitive questions, banish stale, duplicate content, and increase employee engagement. Talla keeps everything up-to-date, relevant, and organized, so you don't have to. Use Talla on your intranet, the web, or chat platforms including Slack and Microsoft Teams.

The Problem with Traditional Knowledge Bases

Managing information with a traditional knowledge base just doesn't work well for most organizations. Information changes quickly, and keeping it updated in your company's knowledge base becomes an enormous task. This often results in it becoming a document graveyard; content goes stale, gets duplicated, or is difficult to find, so employees abandon it.

The Future of Work is Freedom from Busywork

Empower Your Team with AI

Talla provides a better knowledge discovery process by utilizing cutting-edge AI techniques that include semantic matching, neural machine translation, active learning, and topic modeling. Talla continually learns what's relevant and important to your organization, and will deliver a better experience over time.

Access Everything in Chat

Talla gives you the power to integrate everything with your chat platform. Employees can simply send Talla a message via Slack, MS Teams, or TallaChat to get instant access to the information they're looking for. Users have a quick and easy way to find what they need.

Talla Overview

Say Goodbye to Stale, Duplicate Content

Talla makes content creation, upkeep, and delivery easy with the power of AI. As your team builds and accesses content, they train Talla on what's important and relevant. Talla takes care of keeping everything up-to-date and accurate.

Eliminate Information Silos & Knowledge Gaps

Talla helps you build out your company's knowledge base for the first time or improve your existing one. Enable all employees to create and share knowledge, and keep information flowing between employees to improve productivity.

Give Employees Information They Can Trust

Talla provides relevant and accurate information to employees by analyzing and organizing your content. Talla will learn about your employees and organization to deliver information relevant to them based on who they are.

Save Employees 6+ Hours a Week

Talla helps you find the information you need, faster. Users don't have to be tech savvy to talk to Talla. Talla understands them thanks to AI and natural language processing. And since Talla can be used from Slack, MS Teams, your intranet, or the web, getting information is only a click away.

Key Features

Automated Q&A in chat

Onboarding, training, and information delivery

Knowledge gap detection

Content verification and reminders

Suggestions for creating better content

Duplicate content detection

Integrations with email, chat, Jira, Github, Zendesk, Salesforce, and more.

About Talla

Talla's intelligent knowledge base is the only one that combines AI, automation, and chatbots to bring business teams into the future of automation and insights. Talla's platform uses machine learning to surface relevant information in the right context and keeps constantly-changing information updated. Use Talla to onboard new employees, for policy and procedure management, and more. Deliver and collect information through chat on your intranet, the web, or chat applications including Slack and Microsoft Teams. Talla was founded in 2015 and is based in Boston, MA.